

CASE STUDY

Rapid Clinical Trial Rescue – Vaccine Program Takeover from a National Pharmacy Network



Challenge

A partner CRO approached Centricity Research with an urgent need to rescue a critical vaccine program following the unexpected withdrawal of a national pharmacy network. The study required immediate support to ensure continuity of care for enrolled patients and to maintain critical timelines.

Solution

Centricity rapidly initiated a startup and takeover process at two of our sites, completing the full transition in just two weeks—well within the sponsor's requested timeline. Key actions included:

- **Seamless Patient Transition & Continuity:** We took over management of all active patients and continued enrollment without disruption, conducting patient visits outside of regular business hours and on weekends to meet key milestones.
- **Cross-State Licensing for Clinical Continuity:** When the original principal investigator became unavailable, Centricity facilitated the licensing of one of our investigators in another state to maintain uninterrupted clinical oversight and regulatory compliance.
- **Data Integration & Cleanup:** We led a complex data reconciliation effort, merging the outgoing site's vendor system with our internal data management platform. This included a major data cleanup to ensure consistency and quality across all patient records.

Results

- **114 patients successfully completed**
- **All study milestones achieved**
- **Program closed out on time and in full compliance**
- **Maintained data quality and operational integrity throughout the transition**

Impact

This successful trial rescue illustrates Centricity Research's agility, problem-solving capability, and commitment to both patient care and sponsor collaboration. Our ability to step in quickly, adapt to evolving challenges, and deliver results ensured the long-term success of the program—and reinforced our role as a reliable clinical trial partner.